

# To install your Smart Thermostat:

- 1 Download the ecobee mobile app.



Download on the  
App Store



GET IT ON  
Google Play

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- 2 Create an ecobee account.
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- 3 Follow the **add device** instructions to access the installation guide.

Our dedicated Customer Support staff is standing by. Visit [ecobee.com/get-help](https://ecobee.com/get-help) if you need assistance or access support directly in the app.

# How ecobee makes your home comfortable and energy efficient.



## **Comfort Settings**

Comfort settings are your ideal temperatures for when you're at home, away, or sleeping. Your Smart Thermostat will use these to ensure your home is always comfortable and energy efficient.



## **Schedules**

Setting up a schedule that matches your real routine is an easy way to save on energy costs. ecobee will also send you recommendations to improve your schedule to save even more.



## **Smart Home & Away**

Your ecobee Smart Thermostat automatically adjusts heating and cooling for comfort when you're home and energy savings when you're away.



### **Integrate with other smart home ecosystems**

Your ecobee Smart Thermostat works with Amazon Alexa, Apple HomeKit, Google Assistant, Samsung SmartThings, and IFTTT, so you can customize your home the way you want.



### **Using a SmartSensor**

Place sensors to keep important rooms comfortable and manage hot or cold spots. SmartSensor sold separately.

Discover more ecobee products and features at [ecobee.com](https://ecobee.com)

# Get to know your Smart Thermostat.

## Current Mode

Change between heating, cooling, auto, and other modes.

## Main Menu

Explore your device's settings.

Weather

Humidity

Temperature

Change the Temperature





72

72

72 | Fan is running



72 | until 11:30pm



until Feb 23



### More than just temperature changes.

Here you'll see the temperature that your Smart Thermostat is heating or cooling to. You'll also see other things that your Smart Thermostat is doing, like running the fan, setting temperature holds, and more. You can always tap here to change the temperature and cancel an action by tapping the 'x'.

## Approvals

This Product was designed and built in accordance to RoHS directive 2002/95/EC and contains no hazardous substances as defined by this directive.

## FCC Compliance Statement | Compliance Notice:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of FCC rules. Operation is subject to the following two conditions:  
• This device may not cause harmful interference.  
• This device must accept any interference received, including interference that may cause undesired operation.

Change or modifications that are not expressly approved by the manufacturer could void the user's authority to operate the equipment.

## RF Exposure Information:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. In order to avoid the possibility of exceeding the FCC radio frequency exposure limits, human proximity to the antenna shall not be less than 8 inches during normal operation.

## Innovation, Science and Economic Development Canada (ISED) |

### Compliance Notice:

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s).

Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

## RF Exposure Statement:

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This transmitter must be installed to provide a separation distance of at least 8 inches from all persons and must not be collocated or operating in conjunction with any other antenna or transmitter.

FCC ID: WR955470766937 IC: 7981A-55470766937 CAN ICES-3 (B)/NMB-3(B)

Warning: Changes or modifications not expressly approved by ecobee Inc. could void the user's authority to operate the equipment.

## 3-Year Limited Warranty

ecobee warrants that for a period of three (3) years from the date of purchase by the consumer ("Customer"), the ecobee SmartThermostat with voice control (the "Product") shall be free of defects in materials and workmanship under normal use and service. During the warranty period, ecobee shall, at its option, repair or replace any defective Products, at no charge. Any replacement and/or repaired device are warranted for the remainder of the original warranty or ninety (90) days, whichever is longer. A proof-of-purchase will be required from the Customer in order for ecobee to provide a replacement and/or repaired device. This Warranty is valid only for Product installed in the country in which it is purchased.

If the Product is defective or malfunctioning, please contact Customer Support at [ecobee.com/get-help](mailto:ecobee.com/get-help). Our specialist team will determine if the Product is defective and needs to be replaced, and will arrange for shipping if the product is eligible and within warranty.

This Warranty does not cover removal or reinstallation costs and shall not apply if the damages were found to be caused by something other than defects in materials or workmanship, including without limitation, if the Product:

- was operated/stored in abnormal use or maintenance conditions;
- is repaired, modified or altered, unless ecobee expressly authorizes such repair, modification or alteration in writing;
- was subject to abuse, neglect, electrical fault, improper handling, accident or acts of nature;
- was not installed by a licensed Heating Ventilating and Air Conditioning (HVAC) contractor; or
- was installed improperly.

ecobee's sole responsibility shall be to repair or replace the Product within the terms stated above. **ECOBEE SHALL NOT BE LIABLE FOR ANY LOSS OR DAMAGE OF ANY KIND, INCLUDING ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING DIRECTLY OR INDIRECTLY FROM ANY BREACH OF ANY WARRANTY, EXPRESS OR IMPLIED, OR ANY OTHER FAILURE OF THIS PRODUCT.** Some US states and Canadian provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

ecobee's responsibility for malfunctions and defects in materials and workmanship is limited to repair and replacement as set forth in this warranty statement. All express and implied warranties for the Product, including but not limited to any implied warranties and conditions of merchantability and fitness for a particular purpose, are limited to the three-year duration of this limited warranty. No warranties, whether expressed or implied, will apply after the limited warranty period has expired. Some US states and Canadian provinces do not allow limitations on how long an implied warranty lasts, so this limitation may not apply.

ecobee neither assumes responsibility for nor authorizes any other person purporting to act on its behalf to modify or to change this warranty, nor to assume for it any other warranty or liability concerning this Product.

This warranty gives you specific rights, and you may also have other rights which vary from jurisdiction to jurisdiction. If you have any questions regarding this warranty, please write to ecobee Customer Service.

## Legal Notice

Use of the Works with Apple badge means that an accessory has been designed to work specifically with the technology identified in the badge and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards.